

DEFINITIONS

Throughout this document, the following Definitions will apply...

- “We”, “Our” and “Us” shall be reference to **The Seller** of the Personalised/Branded Gift Cards, being **C-Direct Pty Ltd (ABN 62 056 429 504)**
- “You” and “Your” shall be a reference to **The Purchaser** of the Personalised/Branded Gift Cards.
- “The End User” shall be reference to the user of the Personalised/Branded gift cards, not necessarily the purchaser.

CARD EXPIRY AND USE

- The end user has **TWELVE MONTHS FROM DATE OF ACTIVATION** to use the funds on the card.
- The card balance can be checked at any time by visiting www.anystoregiftcard.com.au
- No extensions or transfers are possible.
- The expiry date is printed on the front of the card.
- Cards may be used to purchase goods or services at locations in **AUSTRALIA** with **EFTPOS** facilities, providing that the card has enough unused value to make the purchase.
- Some merchants may choose not to accept the gift card.
- Cards **CAN NOT BE USED AT ATMs**.
- Cards **CAN NOT BE USED TO WITHDRAW CASH** from retail locations.
- Cards **CAN NOT BE RELOADED OR CREDITED** with funds, e.g. for returned goods or store credits.

CARD SECURITY, FAULTS, QUERIES

- Please keep gift cards secure. Anyone holding the gift card can use its value to make purchases. We cannot be held liable for gift cards that are misused, lost or stolen.
- We may replace a faulty, lost or stolen card only once subjected to verification and security checks at our absolute discretion. Replacement fee up to \$15 ex GST will apply. Any replacement card will have the same unused value (at the time of replacement) and expiry date. Apply by calling us on 1300 785 506. Original receipt and 19 digit serial number located on back of gift card must be presented. We recommend a record of the serial number be taken and keep separate from the receipt. Gift cards will be void if they are defaced, mutilated, altered or tampered with in any way.
- If you have a query or complaint about the gift card, please email us info@anystoregiftcard.com.au or call us on 1300 785 506
- We are not liable for the availability, quality, fitness for purpose, or dispute of any goods or services purchased with the gift card. To the extent permitted by the law, our liability is limited to replacing faulty gift cards.
- If the end user suspects an incorrectly processed transaction on a gift card, the end user should contact the store where the mistake was made. We are unable to reverse any approved transactions

Last Revised April 2014