

Where can I use my Visa Gift Card?

The Visa Gift Card can be used at any retail outlet where Visa is accepted, also online & over the phone. Some retailers may choose not to accept this gift card, so check with the retailer first.

How do I use my Visa Gift Card online?

You can use your card for online purchases by entering the card number, expiry date and the 3 digit code (CVV) found on the back of the card. Occasionally websites will ask for the name on the card, in these instances simply insert "Gift Card" in the field provided. Should the value of an item you are purchasing online exceed the value remaining on your card, your payment may not be accepted and you will need to contact the merchant to confirm how the amount can be settled. Note that a currency conversion fee applies for transactions made in currencies other than Australian dollars.

How do I activate my Visa Gift Card?

Visit www.anystoregiftcard.com.au and follow the prompts.

Can I add more money to my Visa Gift Card?

No, this Visa Gift Card is not reloadable and it has no ATM functionality.

Can change be given on Visa Gift Card transactions?

No, the card is only used for payments through an EFTPOS terminal, online or over the phone and can be used until the balance reaches zero or expires.

How long can I use the Visa Gift Card?

Your Gift Card expires on the date printed on the front of the card or when the remaining value reaches \$0 (whichever is earlier). When the Visa Gift Card expires, the card account will be closed and any unused balance will be forfeited. When the balance reaches zero, or it expires, the card should be destroyed by cutting it diagonally in half.

Is my Visa Gift Card balance updated automatically?

Yes, each time you use your card and the purchase is approved, the amount is automatically deducted from the card balance. If a transaction is declined because the balance is insufficient for the purchase, no funds will be deducted from the card.

How do I check my Visa Gift Card balance?

Visit www.anystoregiftcard.com.au and click on 'check your balance'. You then enter your card number and personal access code (PAC), the PAC is located on the gift card folder that the card was attached to when you received it. You will be able to view your transactions and remaining balance.

What happens if my Visa Gift Card is damaged, lost or stolen?

You should keep your Visa Gift Card secure. It will not be replaced if lost or stolen. Please see full terms and conditions at www.anystoregiftcard.com.au. If the card or magnetic stripe becomes damaged, call us and arrange to return the card. We will cancel the damaged card and send you a new card, holding your remaining balance. An administration fee of \$15 ex GST per card may apply for replacement cards. In these circumstances, the administration fee is payable by you to C-Direct Pty Ltd.

Are there any terms and conditions that apply to the Visa Gift Card?

Yes, a brief summary of terms and conditions are printed on the back of your card. Conditions apply, see website for details. Full terms and conditions can be viewed www.anystoregiftcard.com.au.

The Any Store Visa Gift Card is issued by Indue Ltd ABN 97 087 822 464 (Head Office located in Brisbane). C-Direct Pty Ltd ABN 62 056 429 504 is an agent of Indue.